

Parent guide to accessing HERO

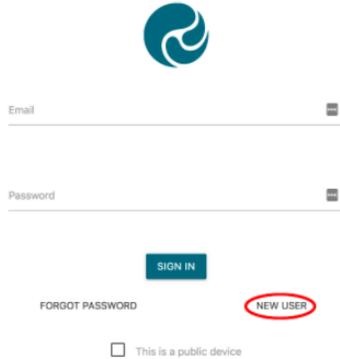
We recommend having the LINC-ED Hero apps on your home device/s and your phone, so that you can easily access any notifications or information sent out from school.

1. Download the **Hero by LINC-ED** app from the app store.

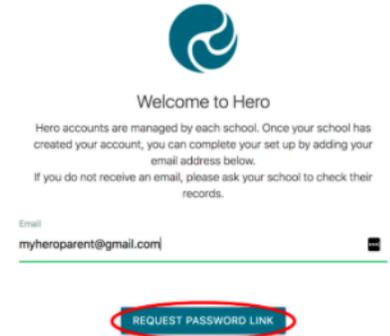


Alternatively, open your browser and enter go.linc-ed.com

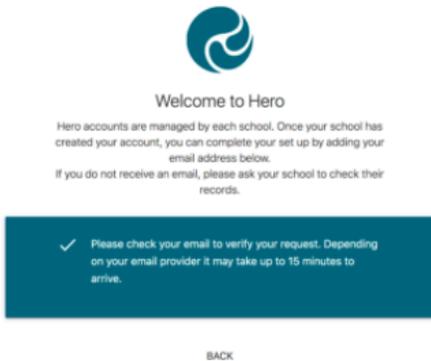
2. Click **NEW USER**



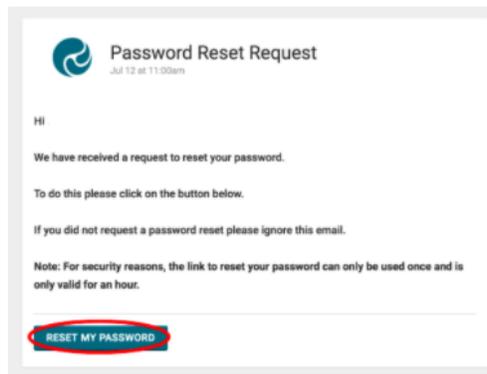
3. Enter the email address you have provided the school and click **REQUEST PASSWORD LINK**



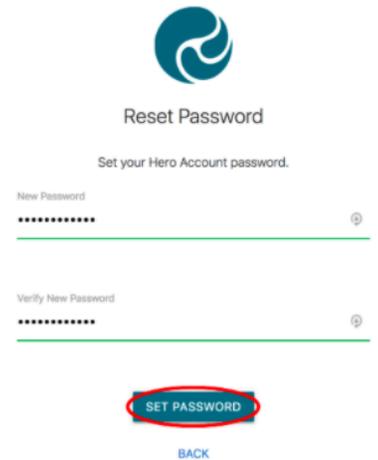
4. You will receive a message confirming a password email has been sent. Click on HERO password reset email.



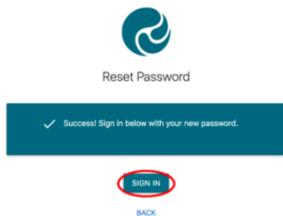
5. Open the email and click **reset my password**



6. Enter a secure password and then click **set password**



7. You will receive a confirmation message. Click **sign in**



8. Enter your email address and newly set password then click **sign in**

